



# Agenda - Day 1

## Nov. 9, 2022

Mezzanine

Registration & Breakfast

8:30 - 9:30 am

Summit Ballroom

Welcome & Introduction

9:40 - 9:45 am

Summit Ballroom

Keynote Speaker

9:45 - 10:00 am

Salon A, B, C

Session 1

10:05 - 11:05 am

Mezzanine

Break & Snack

11:05 - 11:25 am

Salon A, B, C

Session 2

11:30 - 12:30 pm

Summit Ballroom

Lunch

12:30 - 1:30 pm

Mezzanine

Vendor Visit & Snack

1:30 - 2:30 pm

Salon A, B, C

Session 3

2:35 - 3:35 pm

Summit Ballroom

APS Connect #1

3:45 - 4:15 pm

Summit Ballroom

Closing

4:15 - 4:30 pm

Misc.

Dinner on Your Own

4:30 - 7:00 pm

Summit Ballroom

Evening Event

7:00 - 9:00 pm



# Agenda - Day 2

## Nov. 10, 2022

Summit Ballroom

Breakfast

8:30 – 9:30 am

Salon A, B, C

Session 4

9:40 – 10:40 am

Summit Ballroom

APS Connect #2

10:45 – 11:30 am

Summit Ballroom

Excellence Elevated

11:40 – 12:00 pm

Summit Ballroom

Lunch

12:00 – 1:00 pm

Salon A, B, C

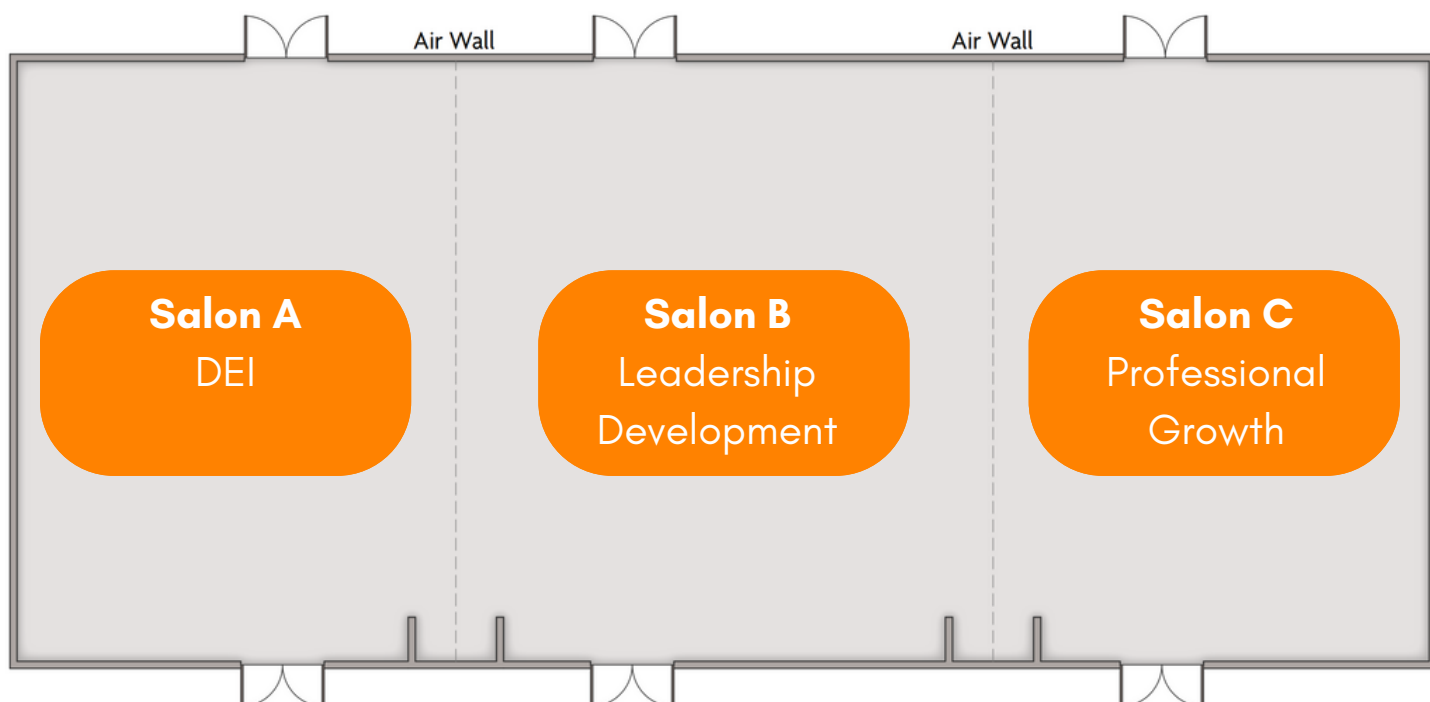
Session 5

1:10 – 2:10 pm

Summit Ballroom

Closing

2:15 – 2:35 pm





# Tracks and Sessions

DEI

Diversity is a fact, Inclusion is a practice, Equity is the goal

DEI

Customer Service: Inclusivity in Connection and Communication

DEI

Implicit Bias: The subtle excluder

DEI

Inclusive Leadership: Be the leader of today

DEI

Resilience: Same journey, different paths

DEI

Strengths: Building a diverse and dynamic work environment

Leadership  
Development

I Lead: Personal Leadership Philosophy

Leadership  
Development

Leading From Where You Are: Organizational Relationships

Leadership  
Development

Conflict: From Resolution to Transformation

Leadership  
Development

Coaching: A journey from critical to curious

Leadership  
Development

Courageous Leadership: Leading with no title

Leadership  
Development

Uncover Innovation: Leading with Design Thinking



# Tracks and Sessions

Professional Growth Growth Mindset: Learning to Learn

Professional Growth Microsoft: Tips, Tricks, and Tools

Professional Growth CAP Certified: What's next? OR CAP: How do I get started?

Professional Growth Polish Your Profile: LinkedIn Presence

Professional Growth Event Planning: Tips, Tricks, and Tools

Professional Growth Competing Priorities: The Myth of Multitasking (Integrated Planning)



# Menu - Day 1

## Nov. 9, 2022

### Breakfast

Juices: Apple, Cranberry, and Orange  
Freshly Baked Scones, Muffins, & Pastries  
Served with preserves & butter  
Regular & Decaf Coffee



### Snack Break

Assorted Soft Drinks & Bottled Water  
Regular & Decaf Coffee  
Assorted Teas with Lemon  
Granola Bars



### Plated Lunch

Pan Seared Tuscan Chicken Breast  
Served with a fresh garden salad  
Moroccan Chickpea & Tofu Stew  
Served over wild rice (V) (VG) & (GF)



### Snack Break

Assorted Soft Drinks & Bottled Water  
Regular & Decaf Coffee, Assorted Teas with Lemon  
Otis Spunkmeyer Cookies & Fudge Brownies  
Assorted Whole Fruits



### Evening Event - 7:00 pm - 9:00 pm

Hot Cocoa with Marshmallows  
Chocolate Sauce & Whipped Cream  
Hot Apple Cider  
Otis Spunkmeyer Jumbo Cookies





## Menu - Day 2

### Nov. 10, 2022

#### Breakfast

Assorted Juices: Apple, Cranberry, Orange

Regular & Decaf Coffee & Assorted Teas

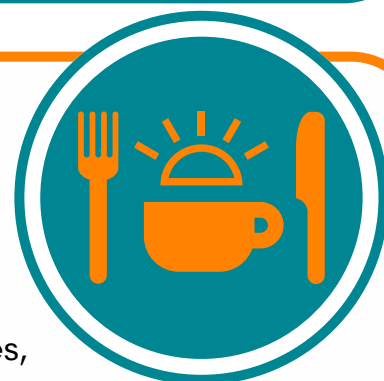
Assorted Yogurts, Assorted Cereal & Milk

French Toast with Warm Syrup

Served with scrambled eggs, smoked bacon, sausage patties, cheddar grits, breakfast potatoes, & southern biscuits with sawmill gravy

Freshly baked scones, pastries, & muffins served with preserves & butter

Fresh cut fruit & seasonal berries



#### Buffet Lunch

Home Style Meatloaf & Crispy Fried Chicken

Garden Salad with Assorted Toppings: cucumbers, tomatoes, shredded cheese, ranch & Italian dressings

Mashed potatoes, home-style potatoes salad, green beans, caramelized onions, tomato & cucumber salad, cole slaw, along with yeast rolls and biscuits topped with butter

Freshly Made Cobbler with Ice Cream

Iced Tea with Lemon, Iced Water, & Coffee





## Keynote Speaker

### **Dr. Brian Dickens**

Chief Human Resources Officer  
UT System



Brian Dickens is the chief human resources officer for the University of Tennessee System. In this role, Dickens is responsible for planning, developing and implementing statewide initiatives that support employee engagement. Areas of administration include system recruitment, employee and organizational development, compensation, inclusion, diversity and engagement, data analytics, reporting, payroll, benefits and retirement services. The office also works to ensure compliance with federal, state and University labor standards and policies. He collaborates with UT system, campus and institute leadership, human resources officers and diversity officers. Dickens joined the UT System on Dec. 1, 2019, following a national search.

Since 2002, Dickens, through his company BD Consulting, provided management and staff development services to a variety of companies as well as executive-level coaching to Fortune 100 leaders. He previously served at Ithaca College, where he implemented a staff compensation study that resulted in an updated salary structure, new job leveling instructions and improved market-based compensation decisions. He also oversaw upgrading of human resource systems to a cloud-based management system.

As associate vice president for human resources and payroll services at Texas Southern University, Dickens developed long-term programs to support the university's mission such as the Mid-Managers Leadership Institute to develop future university leaders and the University Staff Council to engage staff members. He also advised university leadership responding to a university-wide reorganization and restructuring.

Other positions he has held include director of human resources at the University of Houston and director of student activities and leadership at Prairie View A&M University. In those roles, he provided strategic leadership, negotiated contracts with service providers, verified compliance with laws and regulations and oversaw university employee relations programs.

Dickens earned a Bachelor of Science in Biology from Prairie View A&M University in 1994, a Master of Arts in Counseling from Prairie View A&M University in 1995 and a Ph.D. in Educational Administration and Human Resource Development from Texas A&M University in 2015.





## Room Hosts

### **Virginia Fowler**

Academic Affairs Manager  
College of Nursing  
University of Tennessee, Knoxville



### **Taylor Husted**

Admissions Specialist  
Office of Graduate Admissions  
University of Tennessee, Knoxville

### **Marcia Lane**

Administrative Specialist II  
Retail, Hospitality, and  
Tourism Management  
University of Tennessee, Knoxville







# Registration Support

## **Bonnie L. Frank, CAP**

HR Administrative Coordinator  
Office of Human Resources  
University of Tennessee System



## **Marcia Lane**

Administrative Specialist II  
Retail, Hospitality, and  
Tourism Management  
University of Tennessee, Knoxville



## **Chelsea Mongeon**

HR Generalist  
Office of Human Resources  
University of Tennessee System





## DEI Speakers

### **Danielle N. Johnson**

Business Manager

Dept. of Kinesiology, Recreation, and Sport  
Studies, CEHHS

University of Tennessee, Knoxville

Better Together: Building a Diverse and  
Dynamic Work Environment



### **Alica Shamblin**

Talent Management Consultant

Office of Human Resources

University of Tennessee System

Personalized Power: Writing a Resume that Fits  
You and Beyond



### **Jalonda Thompson**

Director, Women in Engineering Program

Tickle College of Engineering

University of Tennessee, Knoxville

Inclusive Leadership: Be the Leader of Today





## DEI Speakers

### **Jeannie Tennant**

Assistant Director & Sr. Business Partner  
Office of Human Resources, EOD  
University of Tennessee System

Customer Service: Inclusivity in Connection  
and Communication



### **Sam Ledford**

Communications Coordinator  
Facilities Services Comm & Info  
University of Tennessee, Knoxville

Bouncing Back: Building Personal Resilience





# Professional Growth Speakers

## **Rachael Stanley**

Learning Technology Specialist  
OIT Infrastructure  
University of Tennessee, Knoxville

*Microsoft: Tips, Tricks, and Tools*



## **Donna Flanagan, CAP, OM**

Assistant Business Manager and Executive  
Assistant to Ramon Padilla  
Department of Technology Solutions  
University of Tennessee System  
*CAP Certified: Now and What's Next?*

## **Beth Gladden**

Director, Special Events  
Office of Communications and Marketing  
University of Tennessee, Knoxville

*Event Planning: Tips, Tricks, and Tools*







# Professional Growth Speakers

## **Michael Smith-Porter**

Project Coordinator

Division of Enrollment Management

University of Tennessee, Knoxville

Professional Presence: Polishing Your LinkedIn  
Profile



## **Kate Sowrey**

Business Analyst

Department of Technology Solutions

University of Tennessee System

K@TE: Getting the Most Out of Online Learning





# Leadership Development Speakers

## **Alexis Bishop**

Learning & Organizational Consultant  
Human Resources, LOD  
University of Tennessee, Knoxville

*Courageous Leadership: Leading with No Title*



## **Laura Sloan**

Director, Compensation  
Office of Human Resources  
University of Tennessee System

*Conflict: From Resolution to Transformation*



## **Leia Haney**

Director of Talent Management  
University of Tennessee Foundation

*Creating Connection: Organizational  
Relationships*





# Leadership Development Speakers

## **Justin Haynes**

Human Resources Compensation Analyst  
Office of Human Resources  
University of Tennessee System  
Sustaining Support: Creating a Network of  
Mentors



## **Will Ploskonka**

Manager, LOD  
Human Resources, LOD  
University of Tennessee, Knoxville  
Growth Mindset: Learning to Learn







# Employee & Organizational Development Team

## **Izetta Slade**

Executive Director

Office of Human Resources

Employee & Organizational Development

University of Tennessee System



## **Jeannie Tennant**

Assistant Director & Sr. Business Partner

Office of Human Resources

Employee & Organizational Development

University of Tennessee System



## **Kortney Jarman**

LMS Administrator & eLearning Consultant

Office of Human Resources

Employee & Organizational Development

University of Tennessee System





# Employee & Organizational Development Team

## **Sarah Crichton**

Learning Consultant and Business Partner  
Office of Human Resources  
Employee & Organizational Development  
University of Tennessee System



## **Jenna Johnson**

Sr. Learning Coordinator and LMS Technical  
Assistant  
Office of Human Resources  
Employee & Organizational Development  
University of Tennessee System



## **Ameilya Hulse**

Student Worker



## **Lauren Urbi**

Student Worker

