<table>
<thead>
<tr>
<th>Location</th>
<th>Session</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mezzanine</td>
<td>Registration &amp; Breakfast</td>
<td>8:30 – 9:30 am</td>
</tr>
<tr>
<td>Summit Ballroom</td>
<td>Welcome &amp; Introduction</td>
<td>9:40 – 9:45 am</td>
</tr>
<tr>
<td>Summit Ballroom</td>
<td>Keynote Speaker</td>
<td>9:45 – 10:00 am</td>
</tr>
<tr>
<td>Salon A, B, C</td>
<td>Session 1</td>
<td>10:05 – 11:05 am</td>
</tr>
<tr>
<td>Mezzanine</td>
<td>Break &amp; Snack</td>
<td>11:05 – 11:25 am</td>
</tr>
<tr>
<td>Salon A, B, C</td>
<td>Session 2</td>
<td>11:30 – 12:30 pm</td>
</tr>
<tr>
<td>Summit Ballroom</td>
<td>Lunch</td>
<td>12:30 – 1:30 pm</td>
</tr>
<tr>
<td>Mezzanine</td>
<td>Vendor Visit &amp; Snack</td>
<td>1:30 – 2:30 pm</td>
</tr>
<tr>
<td>Salon A, B, C</td>
<td>Session 3</td>
<td>2:35 – 3:35 pm</td>
</tr>
<tr>
<td>Summit Ballroom</td>
<td>APS Connect #1</td>
<td>3:45 – 4:15 pm</td>
</tr>
<tr>
<td>Summit Ballroom</td>
<td>Closing</td>
<td>4:15 – 4:30 pm</td>
</tr>
<tr>
<td>Misc.</td>
<td>Dinner on Your Own</td>
<td>4:30 – 7:00 pm</td>
</tr>
<tr>
<td>Summit Ballroom</td>
<td>Evening Event</td>
<td>7:00 – 9:00 pm</td>
</tr>
</tbody>
</table>
**Agenda - Day 2**
**Nov. 10, 2022**

<table>
<thead>
<tr>
<th>Time</th>
<th>Location</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:30 - 9:30 am</td>
<td>Summit Ballroom</td>
<td>Breakfast</td>
</tr>
<tr>
<td>9:40 - 10:40 am</td>
<td>Salon A, B, C</td>
<td>Session 4</td>
</tr>
<tr>
<td>10:45 - 11:30 am</td>
<td>Summit Ballroom</td>
<td>APS Connect #2</td>
</tr>
<tr>
<td>11:40 - 12:00 pm</td>
<td>Summit Ballroom</td>
<td>Excellence Elevated</td>
</tr>
<tr>
<td>12:00 - 1:00 pm</td>
<td>Summit Ballroom</td>
<td>Lunch</td>
</tr>
<tr>
<td>1:10 - 2:10 pm</td>
<td>Salon A, B, C</td>
<td>Session 5</td>
</tr>
<tr>
<td>2:15 - 2:35 pm</td>
<td>Summit Ballroom</td>
<td>Closing</td>
</tr>
</tbody>
</table>

- **Salon A**: DEI
- **Salon B**: Leadership Development
- **Salon C**: Professional Growth
<table>
<thead>
<tr>
<th>DEI</th>
<th>Diversity is a fact, Inclusion is a practice, Equity is the goal</th>
</tr>
</thead>
<tbody>
<tr>
<td>DEI</td>
<td>Customer Service: Inclusivity in Connection and Communication</td>
</tr>
<tr>
<td>DEI</td>
<td>Implicit Bias: The subtle excluder</td>
</tr>
<tr>
<td>DEI</td>
<td>Inclusive Leadership: Be the leader of today</td>
</tr>
<tr>
<td>DEI</td>
<td>Resilience: Same journey, different paths</td>
</tr>
<tr>
<td>DEI</td>
<td>Strengths: Building a diverse and dynamic work environment</td>
</tr>
<tr>
<td>Leadership Development</td>
<td>I Lead: Personal Leadership Philosophy</td>
</tr>
<tr>
<td>Leadership Development</td>
<td>Leading From Where You Are: Organizational Relationships</td>
</tr>
<tr>
<td>Leadership Development</td>
<td>Conflict: From Resolution to Transformation</td>
</tr>
<tr>
<td>Leadership Development</td>
<td>Coaching: A journey from critical to curious</td>
</tr>
<tr>
<td>Leadership Development</td>
<td>Courageous Leadership: Leading with no title</td>
</tr>
<tr>
<td>Leadership Development</td>
<td>Uncover Innovation: Leading with Design Thinking</td>
</tr>
</tbody>
</table>
Tracks and Sessions

- Growth Mindset: Learning to Learn
- Microsoft: Tips, Tricks, and Tools
- Polish Your Profile: LinkedIn Presence
- Event Planning: Tips, Tricks, and Tools
- Competing Priorities: The Myth of Multitasking (Integrated Planning)
Menu - Day 1
Nov. 9, 2022

Breakfast
Juices: Apple, Cranberry, and Orange
Freshly Baked Scones, Muffins, & Pastries
Served with preserves & butter
Regular & Decaf Coffee

Snack Break
Assorted Soft Drinks & Bottled Water
Regular & Decaf Coffee
Assorted Teas with Lemon
Granola Bars

Plated Lunch
Pan Seared Tuscan Chicken Breast
Served with a fresh garden salad
Moroccan Chickpea & Tofu Stew
Served over wild rice (V) (VG) & (GF)

Snack Break
Assorted Soft Drinks & Bottled Water
Regular & Decaf Coffee, Assorted Teas with Lemon
Otis Spunkmeyer Cookies & Fudge Brownies
Assorted Whole Fruits

Evening Event - 7:00 pm - 9:00 pm
Hot Cocoa with Marshmallows
Chocolate Sauce & Whipped Cream
Hot Apple Cider
Otis Spunkmeyer Jumbo Cookies
**Menu - Day 2**
**Nov. 10, 2022**

**Breakfast**
- Assorted Juices: Apple, Cranberry, Orange
- Regular & Decaf Coffee & Assorted Teas
- Assorted Yogurts, Assorted Cereal & Milk
- French Toast with Warm Syrup
- Served with scrambled eggs, smoked bacon, sausage patties, cheddar grits, breakfast potatoes, & southern biscuits with sawmill gravy
- Freshly baked scones, pastries, & muffins served with preserves & butter
- Fresh cut fruit & seasonal berries

**Buffet Lunch**
- Home Style Meatloaf & Crispy Fried Chicken
- Garden Salad with Assorted Toppings: cucumbers, tomatoes, shredded cheese, ranch & Italian dressings
- Mashed potatoes, home-style potatoes salad, green beans, caramelized onions, tomato & cucumber salad, cole slaw, along with yeast rolls and biscuits topped with butter
- Freshly Made Cobbler with Ice Cream
- Iced Tea with Lemon, Iced Water, & Coffee
Brian Dickens is the chief human resources officer for the University of Tennessee System. In this role, Dickens is responsible for planning, developing and implementing statewide initiatives that support employee engagement. Areas of administration include system recruitment, employee and organizational development, compensation, inclusion, diversity and engagement, data analytics, reporting, payroll, benefits and retirement services. The office also works to ensure compliance with federal, state and University labor standards and policies. He collaborates with UT system, campus and institute leadership, human resources officers and diversity officers. Dickens joined the UT System on Dec. 1, 2019, following a national search.

Since 2002, Dickens, through his company BD Consulting, provided management and staff development services to a variety of companies as well as executive-level coaching to Fortune 100 leaders. He previously served at Ithaca College, where he implemented a staff compensation study that resulted in an updated salary structure, new job leveling instructions and improved market-based compensation decisions. He also oversaw upgrading of human resource systems to a cloud-based management system.

As associate vice president for human resources and payroll services at Texas Southern University, Dickens developed long-term programs to support the university’s mission such as the Mid-Managers Leadership Institute to develop future university leaders and the University Staff Council to engage staff members. He also advised university leadership responding to a university-wide reorganization and restructuring.

Other positions he has held include director of human resources at the University of Houston and director of student activities and leadership at Prairie View A&M University. In those roles, he provided strategic leadership, negotiated contracts with service providers, verified compliance with laws and regulations and oversaw university employee relations programs.

Dickens earned a Bachelor of Science in Biology from Prairie View A&M University in 1994, a Master of Arts in Counseling from Prairie View A&M University in 1995 and a Ph.D. in Educational Administration and Human Resource Development from Texas A&M University in 2015.
Room Hosts

**Virginia Fowler**
Academic Affairs Manager
College of Nursing
University of Tennessee, Knoxville

**Marcia Lane**
Administrative Specialist II
Retail, Hospitality, and Tourism Management
University of Tennessee, Knoxville

**Taylor Husted**
Admissions Specialist
Office of Graduate Admissions
University of Tennessee, Knoxville
Registration Support

Bonnie L. Frank, CAP
HR Administrative Coordinator
Office of Human Resources
University of Tennessee System

Marcia Lane
Administrative Specialist II
Retail, Hospitality, and Tourism Management
University of Tennessee, Knoxville

Chelsea Mongeon
HR Generalist
Office of Human Resources
University of Tennessee System
DEI Speakers

**Danielle N. Johnson**
Business Manager
Dept. of Kinesiology, Recreation, and Sport Studies, CEHHS
University of Tennessee, Knoxville
Better Together: Building a Diverse and Dynamic Work Environment

**Alica Shamblin**
Talent Management Consultant
Office of Human Resources
University of Tennessee System
Personalized Power: Writing a Resume that Fits You and Beyond

**Jalonda Thompson**
Director, Women in Engineering Program
Tickle College of Engineering
University of Tennessee, Knoxville
Inclusive Leadership: Be the Leader of Today
**Jeannie Tennant**
Assistant Director & Sr. Business Partner
Office of Human Resources, EOD
University of Tennessee System
Customer Service: Inclusivity in Connection and Communication

**Sam Ledford**
Communications Coordinator
Facilities Services Comm & Info
University of Tennessee, Knoxville
Bouncing Back: Building Personal Resilience
Professional Growth Speakers

Rachael Stanley
Learning Technology Specialist
OIT Infrastructure
University of Tennessee, Knoxville
Microsoft: Tips, Tricks, and Tools

Donna Flanagan, CAP, OM
Assistant Business Manager and Executive Assistant to Ramon Padilla
Department of Technology Solutions
University of Tennessee System
CAP Certified: Now and What's Next?

Beth Gladden
Director, Special Events
Office of Communications and Marketing
University of Tennessee, Knoxville
Event Planning: Tips, Tricks, and Tools
Michael Smith-Porter
Project Coordinator
Division of Enrollment Management
University of Tennessee, Knoxville
Professional Presence: Polishing Your LinkedIn Profile

Kate Sowrey
Business Analyst
Department of Technology Solutions
University of Tennessee System
K@TE: Getting the Most Out of Online Learning
Leadership Development

Speakers

Alexis Bishop
Learning & Organizational Consultant
Human Resources, LOD
University of Tennessee, Knoxville

Courageous Leadership: Leading with No Title

Laura Sloan
Director, Compensation
Office of Human Resources
University of Tennessee System

Conflict: From Resolution to Transformation

Leia Haney
Director of Talent Management
University of Tennessee Foundation

Creating Connection: Organizational Relationships
Leadership Development
Speakers

Justin Haynes
Human Resources Compensation Analyst
Office of Human Resources
University of Tennessee System
Sustaining Support: Creating a Network of Mentors

Will Ploskonka
Manager, LOD
Human Resources, LOD
University of Tennessee, Knoxville
Growth Mindset: Learning to Learn
Employee & Organizational Development Team

Izetta Slade
Executive Director
Office of Human Resources
Employee & Organizational Development
University of Tennessee System

Jeannie Tennant
Assistant Director & Sr. Business Partner
Office of Human Resources
Employee & Organizational Development
University of Tennessee System

Kortney Jarman
LMS Administrator & eLearning Consultant
Office of Human Resources
Employee & Organizational Development
University of Tennessee System
Sarah Crichton
Learning Consultant and Business Partner
Office of Human Resources
Employee & Organizational Development
University of Tennessee System

Jenna Johnson
Sr. Learning Coordinator and LMS Technical Assistant
Office of Human Resources
Employee & Organizational Development
University of Tennessee System

Ameilya Hulsey
Student Worker

Lauren Urbi
Student Worker