Coming soon … a revised External Training Credit process. We are working on a plan to streamline, simplify, and decrease response time for External Training Credits. There are still some details to address and you can expect to hear more early first quarter 2021.

**New classes from EOD**

- Building Resilience Behaviors in the Midst of Change with Faith Lewis on Jan. 13
- Topic of the Month: Leading Through Cultural Change with Debbie Alley on Jan. 21.
- Performance Management with Izetta Slade and Delphia Howze on Jan. 29.

2020 has not been a “normal” year. However, as normal, 2020 employee performance
evaluations are due to be completed by March 31, 2021. This session will provide some performance management 101 basics, as well as discussions around nuances of 2020 that impact the performance evaluation. A review of goal setting relative to the new inclusion, diversity, and engagement element for the 2021 performance evaluation is also included in this session.

And speaking of performance management, the question of how to fairly and effectively evaluate the performance of employees who are still working outside the office is one that many managers will be grappling with in the next few months. Here are two helpful resources, from Forbes and the Harvard Business Review:

Seven Tips For Conducting Remote Employee Performance Reviews

How to Do Performance Reviews — Remotely

And finally, Employee and Organizational Development is developing a new communications certificate program. Your feedback will help determine how EOD should pursue this program as an offering as well as other areas of interest to be pursued. We thank you for your time and input.

https://communicationcertificate.questionpro.com

Who’s my Business Partner in EOD? Contact us if you need anything.

- UT Chattanooga – Marti Willen (mwillen@tennessee.edu)
- UT Foundation – Faith Lewis (flewis5@tennessee.edu)
- UT Health Science Center – Marti Willen (mwillen@tennessee.edu)
- UT Institute for Public Service – Debbie Alley (dalley6@tennessee.edu)
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- UT Space Institute- Faith Lewis (flewis5@tennessee.edu)
- UT System Administration – Izetta Slade (izetta.slade@tennessee.edu)

HAPPY HOLIDAYS
FROM
EOD!