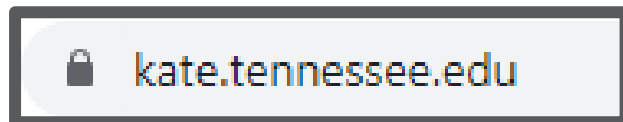# Job Aid: K@TE Login Issues

K@TE is the University of Tennessee's Learning Management System. This job aid provides step-by-step instructions on how UT employees can log in to K@TE.
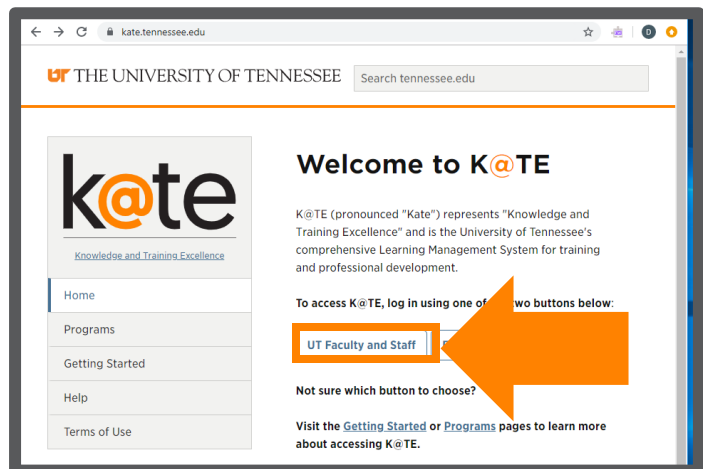
Step 1

- Navigate to https://kate.tennessee.edu/ in your browser. Be sure to type "kate" with the letter "a" and not the "@" symbol.
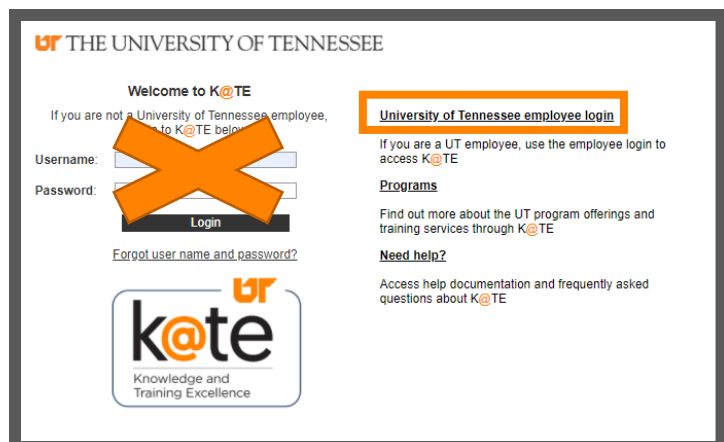

Step 2

- Click "UT Faculty and Staff" or "University of Tennessee employee login" if you are employed by UT. Be sure you have not accidentally clicked "External Customers."
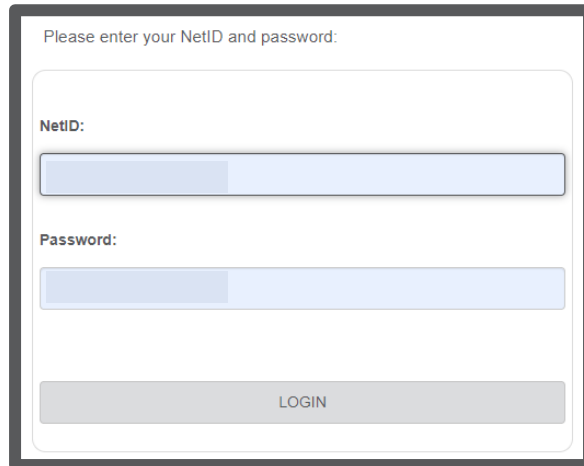

or

Step 3

- Enter your UT NetID and network password.
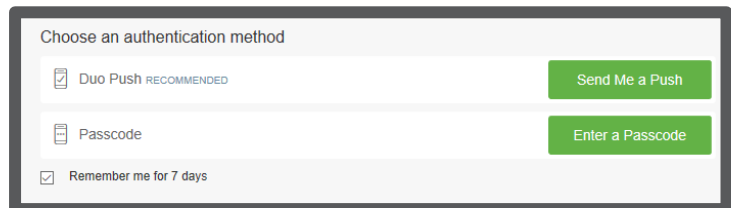
Step 4

- Follow the necessary two-factor authentication steps.

Step 5

- If you are attempting to log in to K@TE but are receiving a "Single Sign-On," "SSO," or "Shibboleth" error, this may be because you do not meet the licensing criteria for the K@TE system. **Access to K@TE is dependent on your employment status in IRIS**. Most "Regular" and "Temp" UT employees are able to access K@TE, as are **some** graduate student employees. For additional questions about your access to K@TE and whether you meet the licensing criteria, email AskKate@tennessee.edu.