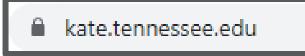


K@TE is the University of Tennessee's Learning Management System. This job aid provides step-by-step instructions on how to apply for External Training Credit in K@TE.

If you take a job- or career-related course or attend a conference that is not sponsored by EOD, your local HR office, or your department, or is not accessed through K@TE, you can apply for professional-development credits with your supervisor's approval. Credits on your K@TE transcript will automatically be added to your IRIS training record within 24 hours. Please allow up to two weeks for your submission to be reviewed.

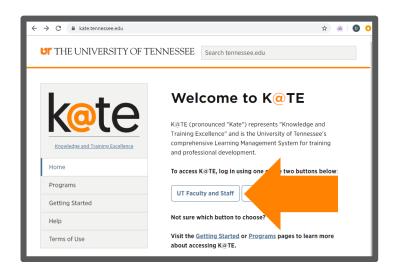
Step 1

 Navigate to https://kate.tennessee.edu/ in your browser.



Step 2

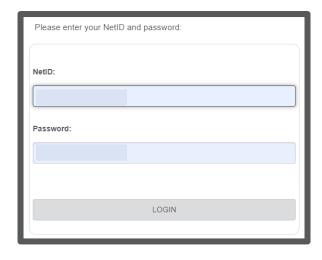
 Click "UT Faculty and Staff."





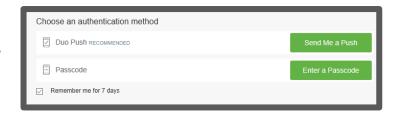
Step 3

 Login using your NetID and network password.



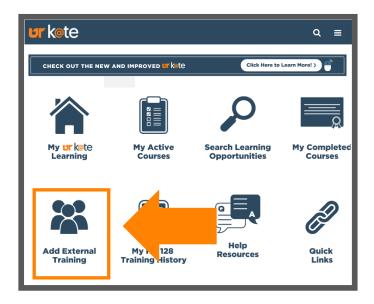
Step 4

 Follow the necessary twofactor authentication steps.



Step 5

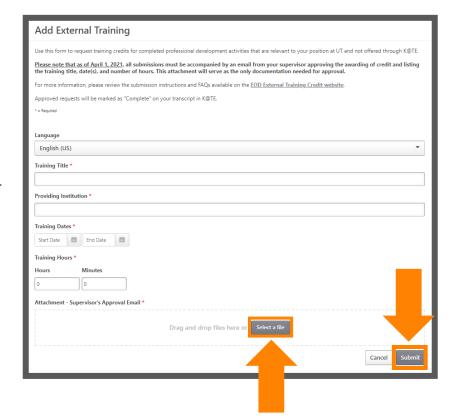
- The K@TE home page will appear.
- Click on the "Add External Training" icon at the bottom left.





Step 6

- Complete the ETC form.
- Training hours may not include meals, breaks, or networking time.
- Attached documentation must consist of an email or other signed document from your supervisor approving the training for credit and listing the training title, date(s), and number of hours.

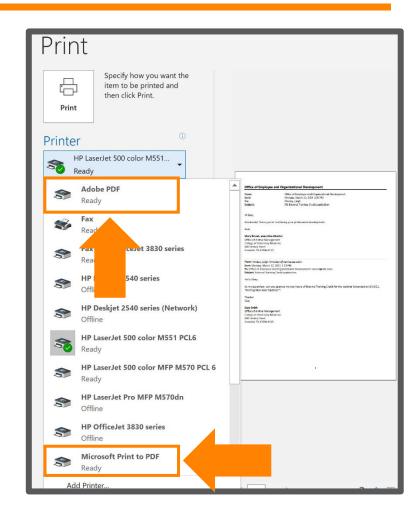


 To add an attachment, click the SELECT A FILE button and navigate to your file.
 Up to 15 attachments can be added to an external training. Attachments can be up to 25 MB in size and are limited to ppt, pptx, doc, docs, pdf, jpg, jpeg, jpe, png, txt, gif, xls, xlsx, and rtf file types. If your attachment is too large, you can take a screenshot instead. Also, any emails



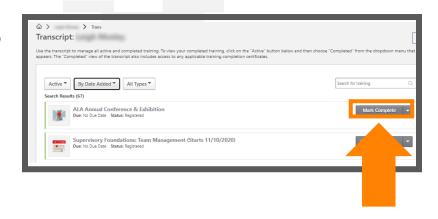
you receive can easily be saved as pdf files (Control P to print, then under Printer, choose "Adobe PDF" or "Microsoft Print to PDF." Click "Print" to save the result). Or email any oversized files to uteod@tennessee.edu.

 Click "Submit" and the requested professional development activity will appear on your transcript.



Step 7

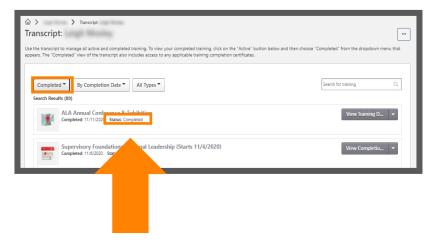
You should be automatically returned to your active K@TE transcript (or you can get there through the "My Active Courses" icon on the K@TE home page), where you will then need to click "Mark Complete" on your ETC submission. When you see the status as "Pending Completion Approval," this is confirmation that your request has been received.





Step 8

External Training Credit
Requests are reviewed in
the order in which they are
received. The average
response time once the
request is "Pending
Approval" is one week.
When the training is
approved, it will appear
under the "Completed"
section of your transcript,
and the status will show as
"Completed." These credits
will feed into your IRIS
transcript in 24 hours.



Step 9

 If your training credit is denied, the request will remain on your Active transcript with a status of "Completion Approval Denied." In addition, you will receive an automated email that includes a detailed explanation of the reason and any applicable instructions for correcting your application.